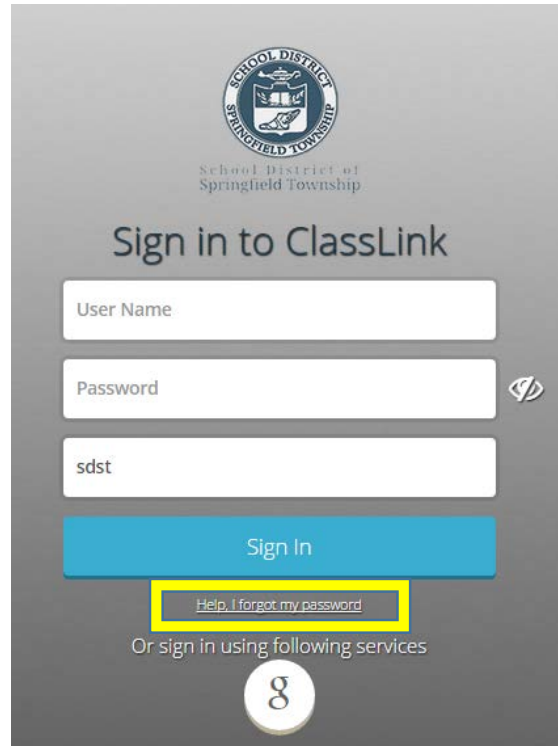


Using ClassLink Password Recovery

If you want to change or recover your password, here's how!

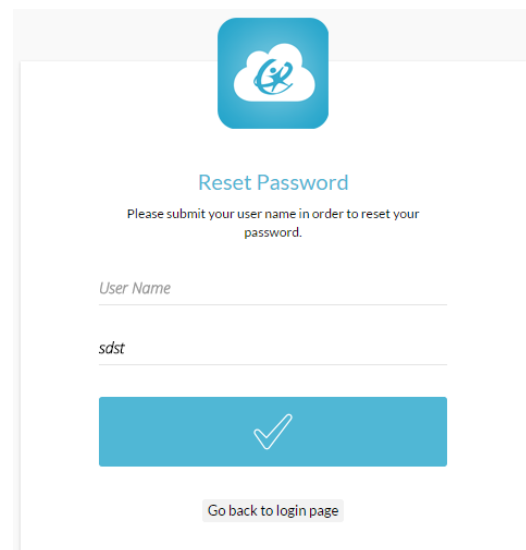
Go to the ClassLink web portal at <https://launchpad.classlink.com/sdst> from any internet-connected web browser window.

Once on the login screen, scroll down and click on the [Help, I forgot my password](#) link, under the Sign In button.




This will bring you to the Reset Password page. You can directly access this page from <https://launchpad.classlink.com/resetpassword?rcode=sdst>.

Type your User Name, and click on the blue check box.



You will be asked to complete your chosen recovery method. Here's what the screen looks like if you chose to answer recovery questions in your initial setup.

Enter the answers you previously provided to the reset questions, and click on the blue checkbox.




Answer question & Reset password

Please answer following questions in order to reset your password.

1. What is the middle name of your oldest child?
Write Answer here

2. What is the name of your favorite childhood friend?
Write Answer here


3. What street did you live on in third grade?
Write Answer here



[Go back to reset password](#)

If you answer your challenge questions correctly, you will be asked to type in a new password.

Type your new password in the New Password and Confirm Password boxes, then click on the blue check box.




Change Password

Please submit your new password.

New Password

Confirm password



[Go back to login page](#)

If all works well, you will see a message that says, "Your password has been updated successfully."

Click the **Go back to login page** link and login again using your newly created password.

Please remember, this will change your password for your network account and your Google account (which includes email).

